

Wadebridge Dental Care Restoration Replacement Warrantee

Wadebridge Dental Care are happy to offer a one-year warrantee on fillings / restorations placed at the practice.

Our filling replacement warranty covers a period of 12 months from the date of the original filling placement. If a filling fails or requires replacement within this 12-month warranty period, it will be eligible for replacement at no additional cost, provided that the issue is reported to us within the warranty timeframe.

Please note the following important conditions:

- The 12-month warranty period begins on the date the original filling is placed, and it does not reset or extend with the replacement filling.
- If a replacement filling is provided under the warranty, the original 12-month period still applies. No additional warranty period is granted for the replacement filling.

Example: If you receive a filling on January 1, 2024, the warranty period ends on January 1, 2025. If the filling requires replacement and is done within that time, the warranty still expires on January 1, 2025, regardless of when the replacement is completed.

This policy is designed to ensure clarity and fairness while maintaining the highest standards of care. Should you have any questions or concerns regarding your treatment or the warranty, please do not hesitate to reach out.

- **There are a few exclusions to this policy
- Temporary fillings
- Damage resulting from trauma, misuse, or neglect.
- Failure to attend recommended follow-up appointments, which include your regular examinations and / or hygienist appointments.
- where it has been specifically stated by your dentist that no warrantee is given

We will always do our utmost to treat you fairly and would ask if you have any questions regarding the warrantee period that these are raised as soon as possible for the purpose of clarity.

Any questions regarding this policy should be raised in the first instance with the practice manager.