

# WADEBRIDGE DENTAL CARE



## Terms and Conditions of Membership Plan

- Membership is for a minimum of 12 months – should you cancel your direct debit within the 12 month period, you will be required to pay the practice the value of any discounts or treatments you have received under the plan which has not already been paid for by your direct debit. e.g. if you are entitled to two hygienist visits on your plan and attend both, but you only pay for 6 monthly direct debits, you will be required to pay the practice for the extra hygiene visit\*
- It is your responsibility to attend your appointments as included in your level of plan. No refunds will be given for appointments not attended. Should you also fail to attend an appointment that has been made without letting us know, you will forfeit that visit as detailed in your plan.
- You will be entitled to the benefits of the plan once your first monthly payment has been received.
- You will be eligible to join the plan once you have either:
  - a) completed a new patient examination
  - b) completed your routine check-up
- You may change your level of plan at any time.
- If your payment is unsuccessful in any one month, a double payment will be collected in the following month. No treatment will be carried out during this time. You will also incur a 0.50p failed payment administration charge by Smilecare Limited, who are the administrators of the plan.
- If you take out interest free credit through the practice, you will not be able to use your 10% discount as detailed in the plan

\*we understand that in exceptional circumstances you may need to cancel your subscription

I agree to the terms and conditions as outlined above.....date

.....name

.....signature